Offsite Backup Solutions

When it comes to protecting our most valuable computer data, most of us know we should be making regular backups, as system failure, break-in or catastrophic event would cause immeasurable hardship. Even with this knowledge many of us live through each day without performing a backup for important company information such as accounting data, customer databases, documents and digital photos. It's time for all of that to change.

C3 San Diego is proud to offer it's customers the ability of implementing an Offsite Backup Solution. This service plan combines the implementation of nightly Onsite backups and an Offsite backup via the internet for important company files. This combination of both On and Offsite backup allows us to keep our prices low, as the amount of data transferred Offsite is minimized.

How it works:
C3SD will provide a consultation regarding your network setup to determine the best backup routine. Typically the server has already been configured as the data hub for company information; however in some cases a standard desktop machine will be selected. This machine contains data like your QuickBooks Company file, or ACT Database. An external hard drive will be installed and configured to create a nightly data backup image of this machine. This backup image can be used to restore the machine to its most recent backup, in the event of a virus infection or hard drive failure.

Some Offsite backup companies choose to backup this entire image, sometimes 20+ Gigabytes of data, warning you that your data must be protected in case of fire flood. What they don't tell you is that this image can only be restored to the particular machine from which it was created. In most cases, after a catastrophic event your computers and office will be considered a loss. Insurance will cover the replacement of your hardware and software applications but in order to get your business back up and running you will need your most important data.

This is where C3 San Diego is able to offer lower pricing than our competitors. As pre-determined during the consultation specific directories containing this important information are selected for Offsite backup. This eliminates all the "Extra" data such as Temporary Internet and System files, keeping the data transferred Offsite to a minimum. Included with your selected tier plan is the option of configuring additional directories or recovering specific files remotely using the easy to navigate software. With the implementation of an Offsite backup plan you will have the confidence knowing that your important company information is safely secured.

Please see the next page for Pricing.

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Offsite Backup Rates

Initial Set Up Fee: **$125**
250 GB External Hard Drive (If company does not already own)   **$150**

The initial setup fee includes the initial consultation, configuration of the Onsite Nightly Backup to external Hard Drive and setup of the Offsite software. This also includes training of the software and how to recover files.

Data Rates:	Zeta	Eta	Theta	Iota	Kappa
Storage Space	0-1.5GB	1.5-3GB	3-4GB	4-5GB	5-8GB
Upload Bandwith Incld. Per Month	31 GB	120 GB	217 GB	310 GB	1.55 TB
Selectable Directories	Yes	Yes	Yes	Yes	Yes
Easy to Use Backup Program	Yes	Yes	Yes	Yes	Yes
Recovery Via Program or FTP	Yes	Yes	Yes	Yes	Yes
Optional Encryption of Files	No	Yes	Yes	Yes	Yes
Monthly Fee	$65.00	$75.00	$85.00	$95.00	$150.00

* Unlimited directories allowed until nightly storage space is met.

Please Note:

When selecting your plan keep in mind that your storage size is the combination of all files uploaded. If you have 1GB worth of files which you would liked backed up, but you would like to retain the last 2 copies of the file, then you would need a plan with 2 GB of storage space. If nightly you would just like this data to be overwritten with the most recent version then you can stick with the 1 GB plan, however, you will only be able to recover data from the previous day.

Please also keep in mind that data transfer speeds are based upon your internet connection. In some cases a basic DSL subscription package may require up to 2 days to transfer 4 GB of data to your data storage. In turn your business will only be able to backup every other day, not nightly. Please contact C3SD if you have questions about your internet connection.

Monthly fees for Offsite backup service contracts are for the storage of data only. In the event your computer crashes and a backup image must be restored, standard labor rates will occur if you choose to have C3SD resolve your problem. In the case your company holds a service contact with C3 San Diego this labor charge may be covered. Please review you contract for Terms and Conditions.

Please contact us with any questions or to discuss implementing an Offsite backup plan for your business.

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